LASAN DATA CENTER

INFORMATION, INSIGHTS, AND ANALYSIS FROM LA SANITATION

**May 17, 2019**

This week, CSLA reporting includes closed data through May 10, 2019. In the past 10 days, LASAN CSLA teams have responded to 344 Illegal Dumping service requests and 132 Homeless Encampment cleanup service requests.

To date in May, LASAN CSLA teams responded to 605 Illegal Dumping service requests and 563 Homeless Encampment cleanup service requests.

Within the past 30 days, LASAN's Customer Care Center answered 73,184 calls for service with an average wait time of 4 minutes and 33 seconds.